

Date: September 19, 2013

Re: Recommendation – Victor Marincus

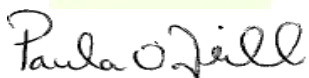
Dear Sir/Madame

Myself and the engineering team here occasionally contact the Schneider Electric EMS Global Support team for resolution of issues encountered with the ION / PowerLogic / SPM product suite.

Victor Marincus has been answering these support cases for us for a number of years now. We have always found Victor to be very helpful, to have a good technical understanding and eager to try out fixes to various problems encountered. His communication skills are excellent and always dealt with requests in a timely and professional manner.

He is a pleasure to deal with and from a customer point of view, we always felt lucky if Victor was the engineer assigned to our support case.

Yours faithfully,



Paula O'Neill
C.E.O.