

Luís Dias

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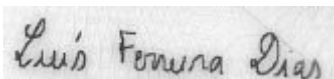
Dear Sirs,

My name is Luis Dias from EMR, I was distributor of Power Measurement in Portugal and nowadays I continue to be System Integrator of ION/Powerlogic Systems.

I knew Victor Maurincuis from Technical Support since two years ago. I appreciate the work of this person, he do an excellent assistance in technical support, he always resolve the case in a short time, excellent knowledge in OS, SQL, Networks, and ION Technology, and very expert in analyse the problems encountered and resolve it. I can say that it is the best person in technical person that gives assistance to me.

Best regards,

Luís Ferreira Dias

A handwritten signature in black ink that reads 'Luís Ferreira Dias'. The signature is written in a cursive, slightly slanted style.