

Recommendation Letter – Victor Marincus

Date: 19.08.2015

To: WHOM IT MAY CONCERN

During last 3.5 years, myself and Schneider Electric Romania partners contact EMS Global Support team for issues encountered with PowerLogic range (meters and software). Victor Marincus help me and my partners with many technical cases and trainings.

Personally, I am very satisfied related to the collaboration with Victor. I was impressed by his:

- Very good technical knowledge
- Communication skills in relation with customers
- Speed and responsiveness to solve technical cases
- Customer-oriented skills to satisfy the customer needs

Important projects where Victor helps us:

- Training for StruxureWare Power Monitoring 7.0 for Energobit SA
- Training for ION EEM for Energobit SA and Transelectrica SA
- Troubleshooting and technical support for ION EEM – Transelectrica SA
- Monitoring system upgrade and technical support at Ford Craiova SA

I always was very comfortable to have Victor as a support person in front of our customers.

Sincerely,

Gabriel Ioana



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